

Privacy Notice

Your privacy is important to us. At Tennis Center at Sand Point, LLC, (“TCSP”, “we”, “us”, or “our”), we have a few fundamental principles:

1. We don’t and won’t ask you for personally identifying information unless we truly need it. To make this Privacy Notice easier to read, <https://tenniscentersandpoint.com/> including our referenced programs and services are collectively called the “Services” throughout this policy.
2. We don’t share your personally identifying information with anyone, except as needed, to provide service support, to comply with the law, for those other permitted reasons stated below, or to protect our rights.
3. This service does not require you to enter any information to view the website or the products and services. You do have the option to fill in the information to make a request to receive information on our programs and Services. This information is only used to connect with you about our programs and services. We do not share this information with anyone or use it for any other purposes. The information is governed by this Notice.

This Privacy Notice does not apply to the privacy practices of third parties whose links may appear on or through the Services. TCSP is not responsible for the content or privacy practices of third parties or other users. We recommend that you exercise caution before you voluntarily disclose personally identifiable information to other users, on publicly accessible or displayable parts of the Service, or through third-party links on third-party websites or platforms.

I. INFORMATION COLLECTION AND USE

TCSP collects and uses personal information only as necessary to provide, maintain, and improve our Services, to communicate with users, and to comply with applicable legal obligations.

1. Email Addresses

- a. TCSP does not sell or rent your email address or social media login information. TCSP may use your email address to communicate with you regarding account-related matters, product updates, support responses, or information related to your interest in our products or services. TCSP may also disclose email addresses to service providers acting on our behalf, as described in this policy.

2. Marketing Communications

- a. With your consent or as otherwise permitted by law, TCSP may contact you with marketing and promotional communications about our products and services. You may opt out of marketing communications at any time by following the unsubscribe instructions included in such messages or by contacting us directly. See “Objections and Restrictions” below for more information.

3. Logging and Usage Information

- a. Like most website operators, TCSP automatically collects certain non-identifying technical information when you access our website or services. TCSP uses this information to operate, maintain, secure, and improve our services. This may include:
 1. Referring and exit pages
 2. Pages viewed and time spent
 3. Browser type and language preferences
 4. Device type and operating system

4. IP Addresses and Location Information

- a. TCSP collects IP addresses and associated device information for security monitoring, fraud prevention, and service functionality. Where applicable, IP addresses may be converted to approximate location information (e.g., country-level) to support features such as access controls, regional settings, and location-specific content. If you submit identifying information (such as name and email), this information may be associated with your IP address for these purposes

5. Locale Preferences and Device Information

- a. When you use our services, TCSP may automatically collect information related to your device and usage activity, including locale preferences, identifiers associated with your device, Internet Service Provider, timestamps, metadata, operating system, and clickstream data. This information is used to provide functionality, personalize user experience, and improve service performance.

6. Data Aggregation

- a. TCSP may aggregate information collected through our services in a manner that does not identify individuals. Aggregated data may be used internally for analytics and service improvement, or externally for commercial, research, or reporting purposes. Aggregated data does not contain personal information and is not subject to deletion requests.

7. Cookies and Similar Technologies

- a. TCSP uses session cookies and analytics tools to recognize user preferences, enable core functionality, and analyze service usage. Session cookies expire when you close your browser. You may configure your browser to refuse cookies; however, doing so may limit certain features of our services.

8. Social Media Features

- a. TCSP's website may include social media features or widgets provided by third parties (such as Facebook, Twitter, or LinkedIn). These features may collect your IP address and set cookies. Your interactions with these features are governed by the privacy policies of the respective third-party providers

9. How TCSP Share Your Information

- a. TCSP takes reasonable measures to protect against the unauthorized access, use, alteration or destruction of potentially personally identifying information. TCSP only discloses or shares personally identifying information for the following reasons, or otherwise provided in this Privacy Notice:
 - i. To our personnel that: (i) need to know that information in order to process it on our behalf or to provide the services; and (ii) that have expressly agreed not to disclose it to others. Note* Some of those employees, and contractors may be located outside of your home country; by using the services you consent to the transfer of such information to them.
 - ii. As required by law such to comply with a subpoena or similar legal process. To the extent TCSP are legally permitted to do so, TCSP will take commercially reasonable steps to notify you if TCSP is required to provide your personal information to third parties as part of a legal process.
 - iii. When TCSP believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a written government request.
 - iv. In the event of a merger, acquisition, or any form of sale of some or all of TCSP's assets to an acquiring company.
 - v. To any other third party with your prior consent to do so.

II. ACCESSING AND UPDATING YOUR PERSONAL INFORMATION

TCSP is committed to ensuring that your personal information is accurate, secure, and used in accordance with applicable privacy laws. The following describes how TCSP communicates with you, uses third-party services, and protects and retains your data, as well as how you may request access to or updates of your personal information.

1. Communications

- a. If you have provided your email address to access or use our services, TCSP may send you service-related communications, such as account notices, product updates, feature announcements, or requests for feedback. TCSP strives to limit non-essential communications and primarily share updates through our product blogs and support documentation.
- b. You may opt out of receiving marketing or promotional emails at any time by following the unsubscribe instructions included in those communications. Please note that transactional or service-related emails may still be sent as necessary to provide our services.

2. Third-Party Services

- a. TCSP uses third-party service providers to support and improve our services, including hosting, analytics, customer support, and relationship management. These providers may use cookies or similar technologies to analyze trends, administer the website, track user interactions, and compile aggregate demographic information. You may control cookies through your browser settings; however, disabling cookies may limit certain features or functionality of our services.
- b. TCSP uses GoDaddy to host our site and Google Analytics to analyze website usage and traffic. These service providers process information solely on our behalf and in accordance with contractual obligations.

3. Security, Data Storage, and Retention

- a. TCSP implements reasonable physical, technical, and administrative safeguards designed to protect your personal information from unauthorized access, disclosure, alteration, or destruction. While TCSP strives to protect your data, no method of transmission over the Internet or method of electronic storage is completely secure, and TCSP cannot guarantee absolute security.
- b. TCSP encourage users to take steps to protect their personal information, including using strong passwords, securing account credentials, and enabling two-factor authentication where available.
- c. TCSP retains personal information for as long as necessary to fulfill the purposes described in this policy, comply with legal obligations, resolve disputes, and enforce our agreements. Retention periods may vary depending on the type of data and applicable legal requirements.

4. Updating Your Information

- a. You may request access to, correction of, or deletion of certain personal information by contacting us at info@tenniscentersandpoint.com. TCSP may need to verify your identity before processing your request and will respond within the timeframes required by applicable law.

III. GENERAL

1. Additional Information for International Users

- a. If you access our website or services from outside the United States, please be aware that your information, including personal information, may be transferred to, stored, and processed in the United States or other countries where TCSP or our service providers operate. These jurisdictions may have data protection laws that differ from those in your country of residence.
- b. TCSP takes reasonable measures to ensure that personal information transferred across borders is protected in accordance with this Privacy Notice and applicable law.

2. Business Transfers

- a. In the event of a merger, acquisition, reorganization, sale of assets, or bankruptcy, personal information and other data collected by TCSP may be transferred as part of the transaction. Any successor entity or acquiring party may continue to use such information in accordance with this Privacy Notice.

3. Changes to This Privacy Notice

- a. TCSP may update this Privacy Notice from time to time to reflect changes in our information practices, legal requirements, or business operations. If TCSP makes material changes to how TCSP uses or discloses personal information, TCSP will provide notice through the website or, where required by law, via email. TCSP encourage you to review this Privacy Notice periodically for the most current information about our privacy practices.

4. Contact TCSP

- a. If you have any questions or suggestions regarding this Privacy Notice, please contact us via email at info@tenniscentersandpoint.com.